

**Malaysian Export Academy**  
presents a Two Days Workshop on

# **SUPPLY CHAIN SECURITY MANAGEMENT**

**4 & 5 March 2010, Thurs & Fri, 9 am to 5 pm, Eastin Hotel, Petaling Jaya**

## **SBL CLAIMABLE**

**(Outstation participants can also claim for accommodation and travel from HRDF  
(terms and conditions apply))**

### **Introduction**

Supply chain Security is not only important to an organization's well being as it is essential to the management of both asset and people, but also our country's economy against the loss of life, property and information. It is the responsibility of the management to the stakeholders of the industry that their property and product be safe guarded against theft, pilferage, fraud, and all other forms of losses

### **Benefit of attending**

- Identify security needs
- Maintain good security in your supply chain operations
- Identify troubled areas and take proper remedial measures
- Identify employees who may be involved in crime
- Improve process & procedures through proper audit and Survey
- Implement effective security policies for your establishment
- Understand the effect of good security management for efficiency, productivity and profitability

### **Methodology**

This course incorporate lectures discussions, exercises and case studies. Participants will be taken through a well structured workshop on Supply Chain Security Management. They will understand the concept of security, the need for security and the implementation of security program in the supply chain management

### **Who Should Attend?**

This course is designed for all managers, executives and officers who are responsible for the security of merchandise whether in-transit or storage. Particularly those involved in:

LOGISTICS, DISTRIBUTION, WAREHOUSING, EXPORTING / IMPORTING,  
MANUFACTURING, TRADE DOCUMENTATION, PURCHASING & SUPPLY, SHIPPING,  
TRANSPORTATION & FORWARDING, OPERATIONS & MERCHANDISING, AUDIT

## **Course Outline**

### **1. Supply Chain Disruptions**

- Identifying the key risks
- Understanding Crime in the Supply Chain
- Crime & its impact
- Case study

### **2. Managing Crime in supply Chain**

- Factors affecting disruptions
- Theft- internal & external involvement.
- Methods used in supply chain theft
- Hijack- How to deal with it.
- Best practices.
- Case Study

### **3. Layers of protection**

- Target hardening
- Importance of C-TPAT
- Infrastructure security
- Intrusion detection
- Electronic surveillance
- Role of security Personnel

### **4. Security Awareness**

- Whose responsibility is security
- Awareness in crime prevention
- Empowering employees
- Management employee communication

- The benefits of security awareness

#### 5. **Process & Storage Management**

- warehouse protection
- Storage and control
- Policies and procedures
- The importance of SOP
- Case Study

#### 6. **Control of crime by Audit & Survey**

- Risk assessment
- Correction & Prevention through audit
- methodology of audit
- Investigation.

#### **Course Facilitator**

**Mr. Daniel Fernandez** is a Security Training Consultant. He has over 30 years of hands-on experience in Security Management with Malaysian Airlines which handles thousands of passengers and cargo valued in millions of Ringgit each day. During the tenure of his employment with Malaysian Airlines he has held various key positions in the area of Security Management especially in the area of Cargo and Warehouse Security Management. He has drawn up numerous Security Policies and SOP's for Cargo and warehouse for protection and prevention of criminal activities. He has successfully investigated and prosecuted numerous cases involving theft, pilferage, fraud, sexual offences and other acts of misconduct involving the Organization.

Mr. Fernandez has conducted numerous Training Programs on Security and Safety Management for several Multinational companies involved in manufacturing, electronics, construction, Hotels, security and other service industries. His vast experience in Security Management has given him an in-depth appreciation of various aspects of Security Management.

Mr. Fernandez holds the following credentials: Industrial security Management certificates from UK & US. *Dangerous Goods Regulations certificate, Cargo Airfreight Skill Certification, Supply chain Security Management Certification. Safety Management Certification, Investigation & Prosecution Certification etc .....*

#### **Course Fees:**

RM 980.00 per person per city – 100% SBL Claimable  
(includes Lunch, Tea-Breaks, Course Notes and Certificate of Completion)

#### **Registration**

Please complete the enclosed form and fax it to 03 7880 2817

**Organiser/Contacts**

**Malaysian Export Academy**

Suite 409, Block A, Glomac Business Centre,  
Jalan SS 6/3, Kelana Jaya,  
47301 Petaling Jaya,  
Selangor

Tel : 03 7880 0413 / Fax: 03 7880 2817

Email : [jinnah0904@gmail.com](mailto:jinnah0904@gmail.com) / [jinnahasif@gmail.com](mailto:jinnahasif@gmail.com)

Contact Person: Hj. Moh'd Ali Jinnah

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**Registration Form – Fax to 03 7880 2817**

**(Attn : Hj. Moh'd Ali Jinnah)**

	<u>Names</u>	<u>Designation</u>
1.	_____	_____
2.	_____	_____
3.	_____	_____

**Company/Organization:** \_\_\_\_\_

**Nature of Business:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Email:** \_\_\_\_\_ **Contact Person:** \_\_\_\_\_

**Payment / Terms & Conditions**

You can transfer the payment to Account No: 398 5698 504 Public Bank in favour of Malaysian Export Academy Sdn Bhd. A copy of the transfer slip should be faxed to 03 7880 2817 together with this form. **OR**

You can pay by cheque made in favour of Malaysian Export Academy Sdn Bhd and mail this form together with your cheque to: Malaysian Export Academy, Suite 409, Block A, Glomac Business Centre, Jalan SS 6/3, Kelana Jaya, 47301 Petaling Jaya, Selangor.

Any cancellation within one (1) week before the event is not refundable.